

ANNUAL CRITICAL INCIDENTS AND EMERGENCIES REPORT 2025

Last reviewed 3 October 2025

Annual Report to management, learners, other stakeholders, and the code administrator
Note per New Code Clause 10(3)(g): report at an aggregate level and, as far as practicable, disaggregated by diverse learner groups

Definition: a 'critical incident' involving a learner is an unplanned or unforeseen traumatic event affecting a learner or learners which has an impact on the institution the learner attends, its staff, its learners, and/or the wider community.

Providers have a responsibility to be prepared for and to respond quickly, effectively and sensitively to any critical incident involving a learner.

Critical Incidents Reported

2025: None.

Improvements necessary

None.

Action plan to implement these improvements

n/a